

Revocation instruction

Right of revocation

You have the right to cancel this contract within fourteen days without giving reasons.

The deadline for the revocation is fourteen days since the day on which you or a person appointed by you, but not the supplier, has brought the goods into property. To practice your right of cancellation you have to inform us

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by an explicit declaration (e.g. a letter sent by mail, a fax or an email) about your decision to cancel this contract. Therefore you can use the attached cancellation form but which isn't required for the valid cancellation. To meet the cancellation time limit it is sufficient to send out the note of cancellation prior to the expiration of the deadline.

Consequences of revocation

If you are cancelling the contract we have to refund all payments we received from you, immediately and latest within fourteen days after receiving your note of cancellation. The refunded payment include the delivery costs to you (with exemption of the additional costs which are created by using another delivery type we are offering as the usual favourable standard delivery type. For the refund of the payment we will use the same instrument of payment you used at the originally transaction unless we agree explicitly another way of transaction. In no case you will be charged for this refund.

This applies for Germany, Belgium, Luxembourg, the Netherlands and Austria: We will pick up the goods. We will bear the costs of the return of the goods.

This applies for all other countries: You are obliged to return or hand over the goods to us or to D+S logistic, Luisenstrasse 1, 96465 Neustadt bei Coburg without delay or in either case within 14 days from the day when you inform us about the cancellation of this contract (unless there is a fault caused by Goebel). The time limit is kept if you return the goods before the expiration of the term of 14 days. You have to bear all cost for returning the goods.

You only have to compensate for a possible loss in value when this loss in value occurs because of an inappropriate use by testing the goods on their configuration, quality and function.

End of revocation instruction

Note: You don't have to use the following form obligatory for an effective revocation. You can also cancel your contract informally on every other way of communication, e.g. by phone, by email, by letter, by fax etc.